



Terms & Conditions of using a Scotty's Lodge.

- The breaks are to be used solely by Scotty Members, Springboarders and their families and friends. Scotty Members (the children) must be present on all breaks.
- Families must treat the lodge with the respect it deserves at all times and remember that all breaks are paid for by supporters of the charity.
- Damage to the lodge or leaving it in a poor condition resulting in the need for a deep clean/extra cleaning or repairs could mean the family lose their rights to have a Scotty Break in the future.
- Families are to leave the lodges as they would wish to find them and make sure it is tidy and reasonably clean.
- Families are to strip any used beds and place bedding in the laundry baskets.
- Families must remember that they are representing Scotty's whilst staying and respect the other guests. Causing a nuisance, disturbance or unreasonable behaviour to neighbours or other guests may result in the park requesting you to leave.
- Scotty's can provide a travel grant if requested on the booking form. This will be based on 19p per mile from the home address to the park and is capped at a maximum of £150.
- Scotty's have the right to cancel any breaks.
- Families must abide by the check in and out times.
- Families must not exceed the maximum number of persons authorised to stay in the lodge. (6 Persons)
- Families cannot stay in a lodge longer than 7 nights in a row.
- Families are to leave all the Owners Cards in the lodge and the keys in the locked key box upon departing.
- No dogs are to be allowed in any lodges except at Ocean View in Devon. (Expect guide dogs)
- Smoking is not permitted in or around the lodge. This includes vapourisers, e-cigarettes and tobacco.

- Families are to cover any extra activities; meal plans etc that they require whilst on their break.
- Families must report any damages or breakages as soon as possible to Scotty's so the team can organise the repair or replacement.
- Families are responsible for looking after their own belongings including vehicles and bicycles. Personal belongings will not be covered on Scotty's insurance.
- Scotty's cannot accept any liability for loss or damage to personal belongings.
- Scotty's cannot take responsibility or pay compensation for things beyond their control that destroy or cause damage. For example, Fire, flood, explosion, storm or other weather fame, break in, criminal damage, adverse weather conditions.
- Scotty's may need to ask a member of the park to access the lodge during a family's stay. This will always be done at a reasonable time, and families will be given reasonable notice.
- If there is an emergency Scotty's may ask someone from the Haven team to enter a lodge without warning.
- Families will inform Scotty's if they want to cancel their break at least 14 days before the start date (unless there are extreme circumstances)
- All of the portable electrical appliances inside the lodges have been tested by Haven contractors and approved within the terms of the new Fire Assessment Regulations. As the use of the families own personal electrical equipment is out of our control it must be at the families own personal risk.