

SCOTTY'S LITTLE SOLDIERS

Person Specification: Head of SUPPORT.

Supporting the Job Description document for the role of Head of SUPPORT.

QUALIFICATIONS	
Essential	Desirable
Leadership and Management Qualification at Level 3 or above and/or proven experience	Relevant Professional qualification within the health, education or social care sector
EXPERIENCE	
Essential	Desirable
<p>Experience of strategically developing and mobilising operational professional services</p> <p>Evidence of continued professional, managerial and personal development.</p> <p>Evidence of successfully addressing performance that enhances a positive team spirit.</p>	<p>Experience of managing and delivering services for young people and families</p> <p>Experience of working with young people within a health / education and therapeutic context</p> <p>Experience of working within the voluntary sector</p> <p>Experience of the British Armed Forces and veteran communities.</p>
SKILLS & KNOWLEDGE	
Essential	Desirable
<p>Excellent communication and diplomacy skills with the ability to build strong networks and influence and persuade senior partners and stakeholders across the voluntary, public and private sector.</p> <p>Strategic thinking and excellent organisational skills.</p> <p>Awareness and high regard of Safeguarding and Health & Safety policies and procedures, ensuring a safe environment for children, volunteers and team members.</p> <p>Ability to develop performance management frameworks that demonstrate both qualitative and quantitative intelligence to build an accurate picture of service delivery and a sound evidence base for decision making.</p> <p>Ability to gain the confidence of young beneficiaries, senior managers, Trustees,</p>	<p>Ability to develop and deliver strategic plans.</p>

partner organisations, colleagues and employees.

Can talk confidently, passionately and articulately to small and large audiences and adapt style to meet audience needs.

Ability to provide a clear overview of complex issues and provide sound, professional and reliable advice in an engaging, accessible and non-technical manner orally and in writing.

Excellent IT skills.

Ability to engage with, understand and take account of the view of service users and stakeholders.

Appointment will be subject to a satisfactory Enhanced Disclosure and Barring Service check to assess the suitability of candidates to work with children or other vulnerable groups.

Ability to drive (Full driving license required).

Ability to work independently without immediate support, but also as part of close knit projects teams and the wider Scotty's Little Soldiers team. Fitting in with the charity's culture will be essential to the success of the role (please see the Culture Code document for more details at www.scottyslittlesoldiers.co.uk/jobs).